

33 High-level speaker from 31 international companies and institutions from 12 countries around the globe assess the road towards an integrated, user-friendly charging network with all relevant stakeholders

1st International Conference

E-MOBILITY CHARGING INFRASTRUCTURE IN EUROPE 2020

Energy Meets Automotive: Towards an Integrated Europe-Wide Charging Landscape



With contributions from the following companies and institutions:

- Fortum Markets AS
- Renault S.A.
- BMW Group
- The New Motion
- Enel S. p. A.
- E.ON SE
- RWE AG
- PSA Peugeot Citroën
- Tesla Motors
- ERDF
- Ecotricity Group Ltd
- Qualcomm
- The EU Commission
- Ministry of Economic Affairs of the Netherlands
- Ubitricity
- Hubject GmbH
- ESB eCars
- Blue Solutions Groupe Bolloré
- Greenlots, Fraunhofer Institute for Solar Energy Systems (ISE)
- Vattenfall SE
- Volvo AB
- CEZ Group
- Porsche AG
- Nissan Motor Corporation
- German Federal Ministry of Transportation and Digital Infrastructure
- The EV Secretariat of the Capital Region of Denmark
- Continental Automotive Systems
- Jaguar Land Rover plc
- Smartlab GmbH
- Ubitricity GmbH
- Mitsubishi Motor R&D Europe GmbH

Position yourself in an interdisciplinary and intersectoral market:

- Successful business models and financing strategies of a **scalable** and user-friendly charging infrastructure
- Viable solutions for interoperable, standardized and harmonized charging technologies
- If you can't bill it kill it! Assessment of smart metering, billing and roaming
- Potential of inductive en-route charging and its implications on the

Meet the following experts amongst others:



Thomas Orsini, Director - Electric Vehicle Business Development,





Didier Marginèdes, Vice-President,

Blue Solutions, Groupe Bolloré, France



Senan McGrath, Chief Technology Officer,

ESB E-Cars, Ireland



Olivier Paturet, General Manager -Zero Emission Strategy,

Nissan Motor Corporation, France



Sander Ouwerkerk,

The New Motion, The Netherlands



Joris Hupperets, Head of E-Mobility,

Vattenfall SE, The Netherlands

Interactive Workshops

Workshop A:

The Lithium-Ion-Battery of the future: Challenges and Developments

Workshop B:

Business models for e-mobility charging infrastructure

Workshop C:

Grid integration of electric vehicles

Workshop D:

High power EV charging interface: Future improvements



Interactive Pre-Conference Workshop Day | Monday, 18 May 2015

10:30 Registration with welcome coffee & tea

11:00 Workshop A: The Lithium-Ion-Battery of the future: Challenges and Developments

Join this workshop to gain a deeper understanding of the manufacturing process of Lithium-Ion-Batteries.

Lithium-Ion-Batteries are the core component of an electric vehicle and have a strong impact of the cost-structure and the range of an electric vehicle. This Workshop will focus on the future development of the lithium-ion-battery.

Topics of the workshop include:

- · Future development of the lithium-ion-battery
- Cost-structure
- Manufacturing process
- Technology-Roadmap up to 2030

The workshop will be led by: Heiner Hans Heimes, Senior Engineer, RWTH Aachen, Germany

11:00 Workshop B: Business models for e-mobility charging infrastructure

We are all looking for a valid business model for charging infrastructure. Are we looking in the same and right direction? The electric vehicle value chain is very complex with many different types of companies involved, with different interest. It is a fact that electric vehicles need to be charged. Setting up a good charge infrastructure is vital for getting electric vehicles on the road. Often the organization that has the cost of the infrastructure is not the same as ones who benefit. Nevertheless we still focus on a valid business case for the charge infrastructure.

Join this workshop to discuss:

- How to create a valid business model for (smart) charging infrastructure
- The best business models for charging infrastructure public, private, fast, slow, smart, dumb
- The do's and don'ts, the possibilities and impossibilities and the challenges

It is the goal to come to conclusions for the possibility to build a good valuable charge infrastructure, with the best possible business models. Thinking in possibilities, taking the limitations and challenges into account.

The workshop will be led by: Michel Bayings, **EMobility Consulting**

12.30 Networking lunch 13:30 Start of WS A and B, Part II 15:00 Coffee break with networking opportunity

15:30 Start of WS C and D

15:30 Workshop C: Grid integration of electric vehicles

Join this workshop to gain a deeper understanding of how to integrate electric vehicles into the energy grid while accommodating renewable sources of energy.

Electric vehicle charging is increasingly influencing stable power grid operation, and demands on the interconnection and controllability of charging systems are growing. On the other hand, vehicles' power electronics systems and batteries may be used to beneficial effect for ancillary services in the future power grid. Impending requirements and new power market business models are currently the subject of much discussion and milestones are being set for the future.

Topics of the workshop include:

- Potentials and challenges of electric vehicles in the power grid
- Concepts of controlled charging
- Grid codes and ICT requirements
- Business cases

They workshop will be led by:

Dr. Robert Kohrs,

Head of Group Smart Grid Technology,

Fraunhofer Institute for Solar Energy Systems (ISE), Germany

15:30 Workshop D: High power EV charging interface: Future improvements

Join this workshop to discuss

- The current state of conductive charging
- Inductive power transfer as a solution for the charging of electric vehicles
- Future charging issues to be taken into account

More charging options are required to cope with the increasing number of electric vehicles. These charging options differ in terms of the charging technology used (conductive, inductive), charging capacity (3.5 kW - 135 kW) and location (private, public). Wireless charging is considered by many to be the charging solution of the future, and it might have potential to give the electric car the edge that makes it the first choice for car buyers.

Topics of the workshop include:

- Reasonable limits of the current conductive interface
- Cable suppress: Inductive charging versus robotized conductive solutions
- Advantage and drawbacks of the various candidates

The workshop will be led by:

Philippe Dupuy,

Senior Project Manager EV / HEV Charging Infrastructure, Renault S.A., France

18:30 End of the Workshop Day

Media Partners



Automotive Industries is devoted to providing a global coverage on all aspects of the automobile marketplace, with an emphasis on the people, products and processes that shape the industry. Automotive Industries provides manufacturers and suppliers with in-depth news, information, insight and analysis on the global events that affect the auto industry. **http://www.ai-online.com**



Energy IQ is an information based portal dedicated to the promotion of Energy industry developments and the continued learning of its members. Led by over 100 technical and strategic events across Europe, Asia, the US and the Middle East every year we educate over 5,000 strategic and practical executives annually.



The magazine **stadt+werk** informs its readers, managers and employees from energy industry and environment departments, elected municipal officials, as well as decision makers in municipal works and utilities about the challenges and experiences of restructuring of the energy market. The business magazine stadt+werk is consistently supported by the website **www.stadt-und-werk.de**In den Energiewirtschaftlichen Tagesfragen "et" erscheinen monatlich Fachbeiträge, in denen die aktuelle energie- und umweltpolitischen Fragestellungen

analysiert und kommentiert werden. www.et-energie-online.de



PowerGuru was created as a collaboration between several major Power Electronics companies. The general philosophy governing our website is that by providing direct input from various industry leaders, PowerGuru is able to reach a wider segment of the growing Power Electronics community. Participating companies benefit by exposing themselves to an audience precisely matching their target audience. Active participation by our partners results in greater on - site presence, thus encouraging an environment that benefits both our visitors and our corporate members.



Automotive IQ - Become a member of Automotive IQ and receive complimentary access to resources that will keep you informed at the forefront of industry trends and developments. You will receive access to our growing library of articles and interviews, multi-media presentations, webinars and whitepapers from industry leaders, a weekly email newsletter updating you on new content that has been added and special member-only discounts on events. Become a member here: www.automotive-iq.com/member-signup/

Conference Day 1 | Tuesday, 19 May 2015

International business case scenarios, successful cooperation models and political frameworks

8:15 Registration with coffee & tea



Who is Who

Learn about your peers. Discover who else is participating in

9:00 Opening Speech by the Chairmen

> Senan McGrath, Chief Technology Officer, ESB eCars at ESB, Ireland Thomas Orsini, Electric Vehicle Business Development Director, Renault S.A., France

International best-practice case studies on the implementation of public charging infrastructures

9:15 Successful business models in the EV market

- Potential roles in the industry
- Roaming: Compete or work together?
- Open versus closed market models

Sander Ouwerkerk, CEO, The New Motion, The Netherlands

9:50 How the electro-mobility framework, cooperation and incentives promote the development of an e-car market and an EV charging infrastructure

- The approach in the Netherlands
- The results of public private cooperation
- The lessons of 2010-2015
- The challenges for the future

Mario Fruianu, Senior Policy Advisor on Sustainable Mobility, Ministry of Infrastructure and the Environment of the Netherlands



Speed networking and business cards exchange

Meet your industry peers in this series of quick-paced 1-1 meetings - make sure to bring a stack of business cards!

10:55 Coffee break & networking opportunity

11:25 Costomer-friendly solutions in a new and fast growing EV market in Norway

- The legal framework in Norway and its effect on the development of EV's and charging infrastructure - Why the electromobility market in Norway is growing so fast
- Successfully implementing a public charging infrastructure to meet consumer demands - Costomer friendly solutions
- Today's and future challenges

Jan Haugen Ihle, Head of Charge & Drive - Norway, Fortum Markets

12.00 How open standards based EV charging future-proofs our cities

- The value utilities are assigning EVs as a new and long-term grid resource and their preference in utilizing open standards to future-proof their grid edge assets
- The challenges and opportunities for electric vehicles, demand response, and new storage resources for the grid
- A global look at electric vehicle market opportunities

Brett Hauser, CEO, Greenlots, USA

12:35 Networking luncheon

Interactive Specialists Round Tables



Round Table A: Financials

Electric vehicles: Assessment of market potential and limits

- Overview of sales figures and global demand expectations
- Assessment of ways to promote the adoption of EVs by costomers
- Change and innovation: TCO and responsibilities of the automotive industry

Thomas Orsini, Director Electric Vehicle Business Development, Renault S.A., France

Dr. Michael Hajesch, Senior Expert, Corporate Planning and Product Strategy, BMW Group, Germany

Dr. Pascal Feillard, Head of Marketing Intelligence, Peugeot-Citroen



Round Table B: Customer Needs

Designing a costumer friendly e-mobility charging infrastructure Assessing to what extent the lack of interoperability between

- charging networks is a hindrance to the adoption of EVs by costomers
- Evaluating customers' expectations in terms of mobility The real user needs regarding EV-charging How much public infrastructure is needed?

- Analysis of tools and processes to take into account the costomers preferences during the implementation of a charging infrastructure

Jan Haugen Ihle, Head of Charge & Drive - Norway at Fortum Markets AS, Norway

Joris Hupperets, Head of E-Mobility, Vattenfall SE, The Netherlands Prof. Mats Alaküla, Senior Technical Advisor, AB Volvo, Professor at Lund University, Sweden



Round Table C: Interoperability & Harmonization

The integration of European e-mobility projects into a future European charging net

- Explaining the possible solutions for retrospectively integrating multiple networks under one system to provide the ability for network
- Determining the information an intelligent interoperable system could bring to the service provider to better understand consumer charging
- Evaluating the best way for the issue of a lack of network connectivity to not be exacerbated to ease in a future transition to an interoperable

Senan McGrath, Chief Technology Officer, ESB eCars at ESB, Ireland Gilles Bernard, Director of Development & Chairman at GIREVE, ERDF,

Tomáš Knespl, E-mobility Business Development, CEZ, Czech Republic

15:05 Summary of the Round Tables in the plenary

15:35 Electromobility in the context of the EU Transport Policy

- The Directive 2014/94 on the deployment of alternative fuels infra structure and its consequences
- The formal request for standardization to the European Committee for Standardization CEN/CENELEC
- Electromobility as an important technology path to break the oil dependency and to speed up the decarbonisation of transport

Hugues Van Honacker.

Senior Expert, Clean Transport and Sustainable Urban Mobility, EU Commission, The Netherlands

16:10 **Interactive Specialists Round Tables** Round Table A: Mobility 2025

The e-car of the future and new forms of mobility

- The role e-cars will play in mobility systems of the city of the future Light, small, autonomous and connected: the e-car in 2025?
- The market for large long-distant cars and smaller city-cars

Speaker to be confirmed. Tesla Motors

Joachim Kramer, Head of Strategy Alternative Mobility, Porsche AG,

Uwe Likar, Manager, Advanced Engineering Planning, Mitsubishi Motor R&D Europe GmbH, Germany



Round Table B: Business Models

Evaluating the role of potential business case scenarios

- Financing strategies and innovative market models from leading utilities and vehicle manufacturers for the development of a robust and viable charging infrastructure
- Ways for optimizing the profitability of charging infrastructure
- Explaining the full range of different public charging options to evaluate the most effective business models for effective infrastructure investment
- The organization of the market and the importance of industry cooperation to create a sustainable and viable infrastructure



Thomas Orsini, Director Electric Vehicle Business Development, Renault S.A., France

Olivier Paturet, General Manager Zero Emission Strategy Corporate Planning, Nissan Europe SAS, France

Tina Zierul, Stakeholder Manager E-Mobility, E.ON SE, Germany

Round Table C: EU Regulation

Political frameworks and Public Private Partnerships in Europe

- The pros and cons of different approaches to promote electromobility and the implementation of a charging Infrastructure
- The viability of models of cooperation between private and public
- The political framework and state support needed for the implementation of a charging infrastructure and development of an



17.40

Dr. Oliver Franz, Head of Regulatory Economics / International Regulation, **RWE Deutschland AG**, Germany

Kåre Albrechtsen, Head of EV Secretariat, The Capital Region of

Mario Fruianu, Senior Policy Advisor on Sustainable Mobility, Ministry of Infrastructure and the Environment of the Netherlands

Dr. Veit Steinle, Director-General, Departmental Policy Issues, German Federal Ministry of Transport and Digital Infrastructure

17:10 Summary of the Round Tables in the plenary

Supercharging Europe

- What's needed the change the perception of the EV to a full-on alternative
- Tesla's view on charging solutions
- Generating exponential growth purpose, progress and results of Supercharging Europe

Jelle Vastert, Manager EU Supercharger Program, Tesla Motors Closing remarks of the chairmen and end of conference day 1



18:15

Evening event

Join us for an informal evening get-together! This is an excellent opportunity for you to meet the other attendees and make new business contacts

Conference Day 2 | Wednesday, 20 May 2015

Registration & coffee

08:50 Chairman's opening

> Dr. Armin Gaul, Head of Asset Management, Processes and Tools, RWE AG. Germany

Getting the details right: Location, collaboration, customer expectation

09:00 Building a successful national rapid charging network - The Electric Highway

- Location, location, location Understanding what to install in what location and how to make it work with partners
- Collaboration Why this cannot be delivered unless stakeholders
- The Customer is king Why listening is everything in a world where the rules have yet to be written
- What has the electric highway delivered?
- What next? The future of Europe's charging infrastructure Simon Crowfoot, Director General, Ecotricity, United Kingdom

09:35 Integrated electricity storage solution provider for mobility and stationary - the next big thing

- Energy storage components
 Car sharing: Autolib A successful integrated approach
 Electromobility developments
- BlueStorage: Developing a wide range of electricity storage applications Didier Marginèdes, Vice-President, Blue Solutions, Groupe Bolloré,

Sponsorship

We have a variety of packages available to suit your requirements. For all Sponsorship and Exhibition opportunities call +49 (0)30 20 91 32 75 or email sponsorship@iqpc.de

Controversial Panel Discussion: EV-Billing - quo vadis?

Panel: How to develop user-friendly and efficient billing solution 10.10

- The solutions of Hubject and Ladenetz
- The challenge of interoperability on a European level One card for all The model for the future?

Thomas Daiber, CEO, Hubject, Germany Dr. Mark Steffen Walcher, CEO, Smartlab, Germany

10.55 Coffee break & networking

Wired vs. wireless charging technologies: The way towards standardization & interoperability

11:25 Current status and outlook of stationary and dynamic wireless electric vehicle charging

- The current status for interoperable wireless charging systems for
- electric and plugin hybrid vehicles
 Future requirements for a WEVC system I: Low cost and small package
- Future requirements for a WEVC system II: High power transfer and interoperability

Speaker to be confirmed, Qualcomm, USA

12:00 Special wireless charging requirements against the new

- standardization background

 Functional differences between wired and wireless charging
- Technical requirements from the standardization groups
- A definition of interoperability Inductive power transfer and autonomous driving

Thomas Röhrl, Automotive System and Technologies, E-Mobility Advanced Development, Continental Automotive Systems, Germany

12:35 Application of wireless charging to Premium SUV's, risks and challenges

- Overview of risks and challenges Impact of off-road attributes on system requirements
- Effect on standardisation of wireless charging systems

Luke Dowell, Off-board Charging Group Leader, Jaguar Land Rover, United Kingdom

13:10 Networking luncheon

14:40 Meet you peers - Split Plenary Session!

Out split plenary sessions are designed to help you get the best out of these 2 days on-site by offering 1 Stream for Utilities and 1 Stream for the Automotive Industry! The choice is yours!

Stream 1: Utilities

14:40 Opening of the Chairman Dr. Armin Gaul

14:45 Smart charging: technical and business framework - The legacy of the PlanGridEV project

- Smart charging: The business vision
- Technical framework for smart charging
- The PlanGridEV project
- Market outlook and future developments: Towards virtual utility business?

Giovanni Coppola, Program Manager, Enel SpA, Italy

PlanGridEV - Distribution grid planning and operational principles 15:20 for EV mass roll-out while enabling DER integration

- Challenges for grids
- State of the art of grid planning
- Our approach

Dr. Armin Gaul, Head of Asset Management, Processes and Tools, RWE AG, Germany

15:55 Mobile Metering: Ubiquitous smart charging made affordable

- Electricity is available almost anywhere; billing is the challenge
- Conventional charging infrastructure is too expensive, due to high initial cost and multiple running cost for billing and metering
- Through the use of mobile smart meters integrated into the charging cable, charging spots are reduced to simple system sockets
- With mobile metering technology integrated into the cable or the car, EV users can carry their energy and tariff of choice along with them to the charging spot

Dr. Frank Pawlitschek, Founder and CEO, Ubitricity GmbH, Germany

16:30 Closing remarks by Dr. Armin Gaul

Stream 2: Automotive Industry

Opening of the Chairman Thomas Orsini 14:40

14:45 Electric vehicle and AC conductive charging infrastructure

- Charging system international standardization status: Complexity for manufacturers due to the multiplicity of standards
- The technical challenges to overcome tomorrow to support the EV market development
- Technical trends and charging equipment improvements
- Importance of standard additional conformity mark compliance: EV

Philippe Dupuy, Senior Project Manager EV / HEV Charging Infrastructure, Renault S.A., France

15:20 The DC fast charging system in the electric vehicles from Mitsubishi

- The charging systems of the Mitsubishi i-MiEV and Outlande PHEV- overview
- Technical principle and detail of the DC charging system at Mitsubishi
- Importance of the DC Charging technology as an industry standard-
- The future of DC quick charging
- Vehicle to grid (V2G) applications using the vehicles DC interface

Uwe Likar, Manager, Advanced Engineering Planning, Mitsubishi Motor R&D Europe GmbH, Germany

15:55 Charging infrastructure requirements for an electric commercial vehicle transport system

- Charging requirements for city buses, BRT and coach buses, city- and regional- distribution, inter-regional transport
- On/Off board requirements
- Need for automation
- The importance of electric roads Inductive and conductive alternatives

Prof. Mats Alaküla, Senior Technical Advisor, Global Trucks Technology, Volvo AB. Sweden

Installing charging points for urban electric buses: experiences and 16.40 issues

- The ZeEUS project funded by EU is testing small fleets of electric buses in 7 cities around Europe, for a total of 40 vehicles
- Several charging points have been installed at terminals and bus stops in the different demo sites

 Practical experiences and the main issues occurred and to be considered
- Umberto Guida, Deputy Director of UITP European Region- Director of EU Funded Project Department, UITP
- Closing remarks by Thomas Orsini 17:15

17:20 Farewell coffee and end of conference Day 2

E-MOBILITY CHARGING INFRASTRUCTURE IN EUROPE 2020

Energy Meets Automotive: Towards an Integrated European-Wide Charging Landscape

18 - 20 May 2015 | Berlin, Germany

YOUR DETAILS: PLEASE CONTACT OUR DATABASE MANAGER (VERTEILER@IQPC.DE) AND INFORM THEM OF ANY INCORRECT DETAILS WHICH WILL BE AMENDED ACCORDINGLY

Conference Packages	Book & pay until 14.04.2015	Standard Price
Gold Package 2 day conference plus 2 workshops	Save € 300,- € 3.099,- +VAT	€ 3.399,- + VAT
Silver Package 2 day conference plus 1 workshop	Save € 200,- € 2.899,- +VAT	€ 3.099,- + VAT
Bronze Package 2 day conference	Save € 100,- € 2.499,- +VAT	€ 2.599,- + VAT

2 day conference	€ 2.499,-	+VAT	€ 2.599,- + VAT			
Every registration includes a complete	limentary membership to Au	tomotive IQ				
Please indicate your choice of Workshop A	op B	s and Developmen e	_			
Only one discount applicable per person. □ CAN'T MAKE ITTOTHE CONFERENCE? PURCHASETHE 2-DAY DOCUMENTATION FOR € 990,- +VAT. Documentation will be sent 6 weeks after the event						
Delegate Details			Please fill out in Capitals!			
DELEGATE	□Mr	□Mrs	□ Ms □ D			

DELEGATE	□Mr	□Mrs	□Ms	□ Dr
Family Name		First Name		
Position		Email		
Telephone		Fax		
Organisation				
Address				
Postcode/Town				
Approving Manager:				
Signature				
I agree to IQPC Gesellschaft für Management Konferenzen mbH payment terms.				
☐ Yes, I would like to receive in	nformation about p	products and services	via email.	

Payment Methods

code DE25140.001

Signature

PAY BY BANK T	TRANSFER QUOTI	NG REFERENCE	DE25140.001:	
IQPC Gesellschaft für Management Konferenzen mbH,				
HSBC Trinkaus & Burkhardt AG,				
IBAN: DE32 300	030880 0430076019	9, SWIFT-BIC: TUE	BDDEDD	
BY CREDIT CA	RD: Please debit m	y credit card	□ VISA	OMERION (BORE
Card No				
Expiry date			Security code	
Cardholder's nam	ne.			

BY CHEQUE: Made payable to IQPC Gesellschaft für Management Konferenzen mbH

Card billing address (if different from Company address)

4 Ways to Register

+49 (0)30 20 91 32 10 Fax: Post: IQPC Gesellschaft für

Management Konferenzen mbH

Friedrichstraße 94 10117 Berlin, Germany

Online: www.electromobility-cie-2020.com/MM

silva.certan-mallmann@iqpc.de

For further information

+49 (0)30 20 91 34 17

BOOKINGCODE	
	5

Venue and Accommodation

Accommodation: A limited number of reduced rate rooms are available at the conference hotel. Accommodation can be booked by calling the central reservation number.

Please always quote the booking reference IQPC-Berlin. Hotel accommodation and travel costs are not included in the registration fee.

Sponsorship

We have a variety of packages available to suit your requirements. For all Sponsorship and Exhibition opportunities call

+49 (0)30 20 91 32 75 or email sponsorship@iqpc.de

Payment Terms

Payment is due on receipt of the invoice.

Cancellations and Substitutions

CANCELLATIONS AND SUBSTITUTIONS

DELEGATES MAY BE SUBSTITUTED AT ANY TIME. IOPC GESELLSCHAFT FÜR MANAGEMENT KONFERENZEN MBH DOES NOT PROVIDE REFUNDS FOR CANCELLATIONS. HOWEVER, SAVE WHERE WRITTEN NOTICE OF CANCELLATION IS RECEIVED MORE THAN SEVEN (7) DAYS PRIOR TO THE CONGRESS, A CREDIT TO THE VALUE PAID AT THAT DATE WILL BE ISSUED, WHICH MAY BE USED AGAINST ANOTHER IOPC GMBH CONGRESS FOR UP TO ONE YEAR FROM ITS DATE OF ISSUE. FOR CANCELLATIONS RECEIVED SEVEN (7) DAYS OR LESS PRIOR TO AN EVENT (INCLUDING DAY SEVEN), NO CREDIT WILL BE ISSUED. IN THE EVENT THAT IOPC GMBH CANCELS AN EVENT, PAYMENTS RECEIVED AT THE CANCELLATION DATE WILL BE CREDITED TOWARDS ATTENDANCE AT A FUTURE IOPC GMBH CONGRESS OR, IN THE EVENT OF A POSTPONEMENT BY IOPC GMBH, A RESCHEDULED DATE. IF THE DELEGATE IS UNABLE TO ATTEND THE RESCHEDULED EVENT, THE DELEGATE WILL RECEIVE A CREDIT IN LIEU OF PAYMENTS MADE TOWARDS A FUTURE IOPC GMBH EVENT, VALID FOR ONE YEAR FROM THE DATE OF ISSUE. IOPC GMBH IS NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE AS A RESULT OF A SUBSTITUTION, ALTERATION, POSTPONEMENT OR CANCELLATION OF AN EVENT DUE TO CAUSES BEYOND ITS CONTROL INCLUDING, WITHOUT LIMITATION, NATURAL DISASTERS, SABOTAGE, ACCIDENT, TRADE OR INDUSTRIAL DISPUTES OR HOSTILITIES. YOUR DETAILS.

PLEASE CONTACT OUR CUSTOMER SERVICE MANAGER (TEL: +49 (0)30 20913330 OR VERTEILER@IOPC.DE) AND INFORM THEM OF ANY INCORRECT DETAILS WHICH WILL BE AMENDED ACCORDINGLY OR IF YOU PREFER NOT TO GET INFORMATION PER FAX II EMAIL II OR PHONE II ANYMORE.

SPEAKER CHANGES OFCASIONALLY IT IS NECESSARY FOR REASONS BEYOND OUR CONTROL TO ALTER THE CONTENTS AND TIMING OF THE PROGRAMME OR THE IDENTITY OF

DATA PROTECTION

PERSONAL DATA IS GATHERED IN ACCORDANCE WITH THE DATA PROTECTION ACT 1998. YOUR DETAILS MAY BE PASSED TO OTHER COMPANIES WHO WISH TO COMMUNICATE WITH YOU OFFERS RELATED TO YOUR BUSINESS ACTIVITIES. IF YOU DO NOT WISH TO RECEIVE THESE OFFERS, PLEASE TICK THE BOX BELOW.

☐ PLEASE DO NOT PASS MY INFORMATION TO ANY THIRD PARTY.